

Bhagwan Baba Arts& Commerce College,

Lonar

Feedback Analysis from Students

Session 2014-2015

In the session 2014-15 the feedback was taken from students and Employers. It analysis is as below:

Sr.No.	QUESTIONS	Adequate	Inadequate	Challenging	Dull
1	The syllabus of each course was	94.85%	2.28%	2.87%	00.00%
2	Was the course easy or different to understand?	90.42%	6.71%	2.85%	00.00%
3	What is your opinion about the library material and facilities for the course?	91.85%	3.28%	2.87%	00.00%
4	How well did the teacher prepare for the classes?	92.14%	6.42%	1.44%	00.00%
		Always effective	Sometimes effective	Just satisfactorily	Generally effective
5	How well the teacher able to communicate?	92.85%	4.28%	2.85%	00.00%
		Mostly Yes	Sometimes	Not at all	Always
6	How far the teacher encourages student participation in class?	87.14%	10.00%	1.42%	00.00%
		Encouraged to raise questions	Get involved in discussion in class	Encourage discussion outside class.	Did not encourage
7	If yes, which of the following methods were used?	75.71%	21.42%	2.85%	00.00%
		Very helpful	Sometimes helpful	Not at all helpful	Did not advise
8	How helpful was the teacher in advising?	78.57%	14.28%	7.14%	00.00%
9	The teacher's approach can be best described as.	91.42%	5.71%	2.85%	00.00%

10	How often did the teacher provide feedback on your performance?	92.85%	4.28%	2.85%	00.00%
		Always fair	Sometimes unfair	Usually unfair	Sometimes fair
11	Internal assessment was	78.00%	20.71%	00.00%	1.29%
		Yes, fully	Yes, partly	Not discussed at all	Sometimes Discussed
12	Were your assignments discussed with you?	71.00%	25.00%	00.00%	4.00%
		Regularly	With helpful comment	Often/ late	Without any comment.
13	How often did the teacher provide feedback on your performance?	98.57%	1.42%	00.00%	00.00%

Sr.No.	QUESTIONS	85-100%	70-85%	55-70%	Less than 55%
14	How much of the syllabus was covered in the class?	95.00%	4.00%	1.00%	00.00%

Bhagwan Baba Arts & Commerce College,
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Feedback Analysis of employers
Session 2014-2015

Sr.No.	QUESTION	Excellent	Very good	Good	Average
1	Ability to contribute the goal of organization	00.00%	00.00%	100%	00.00%
2	Technical knowledge / skill	00.00%	00.00%	75.00%	00.00%
3	Innovativeness / creativity	00.00%	12.25%	87.05%	00.00%
4	Relationship with seniors and colleagues	00.00%	25.00%	75.00%	00.00%
5	Involvement in social activities.	00.00%	37.5%	62.5%	00.00%
6	Ability to take extra responsibility	00.00%	12.5%	87.5%	00.00%
7	overall impression about their performance	00.00%	00.00%	100.00%	00.00%

Action Taken Report

From above analysis of feedback taken by IQAC, the governing Body of the institution discussed it its meeting and following action is taken.

- Governing body seems satisfied with syllabus content, teacher's attitude and feedback.
- It discussed about It facilities and decided to purchase more computers.
- The governing body emphasize on that internal Assessment should be easy and skill oriented.
- The body suggested staff more cooperation among the staff.

Bhagwan Baba Arts& Commerce College, Lonar

Feedback Analysis from Students

Session 2015-2016

At the end of the session feedback was taken from students and principal as an employer on his employees. Its analysis is given in the following charts.

Sr.No.	QUESTIONS	Adequate	Inadequate	Challenging	Dull
1	The syllabus of each course was	97.57%	1.42%	1.00%	00.00%
2	Was the course easy or different to understand?	90.42%	6.71%	2.85%	00.00%
3	What is your opinion about the library material and facilities for the course?	94.85%	2.28%	2.87%	00.00%
4	How well did the teacher prepare for the classes?	92.14%	6.42%	1.44%	00.00%
		Always effective	Sometimes effective	Just satisfactorily	Generally effective
5	How well the teacher able to communicate?	92.85%	4.28%	2.85%	00.00%
		Mostly Yes	Sometimes	Not at all	Always
6	How far the teacher encourages student participation in class?	87.14%	10.00%	1.42%	00.00%
		Encouraged to raise questions	Get involved in discussion in class	Encourage discussion outside class.	Did not encourage
7	If yes, which of the following methods were used?	75.71%	21.42%	2.85%	00.00%
		Very helpful	Sometimes helpful	Not at all helpful	Did not advise
8	How helpful was the teacher in advising?	78.57%	14.28%	7.14%	00.00%
9	The teacher's approach can be best described as.	91.42%	5.71%	2.85%	00.00%
10	How often did the teacher provide	92.85%	4.28%	2.85%	00.00%

	feedback on your performance?				
		Always fair	Sometimes unfair	Usually unfair	Sometimes fair
11	Internal assessment was	78.00%	20.71%	00.00%	1.29%
		Yes, fully	Yes, partly	Not discussed at all	Sometimes Discussed
12	Were your assignments discussed with you?	71.00%	25.00%	00.00%	4.00%
		Regularly	With helpful comment	Often/ late	Without any comment.
13	How often did the teacher provide feedback on your performance?	98.57%	1.42%	00.00%	00.00%

Sr.No.	QUESTIONS	85-100%	70-85%	55-70%	Less than 55%
14	How much of the syllabus was covered in the class?	95.00%	4.00%	1.00%	00.00%

Bhagwan Baba Arts & Commerce College,
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Analysis of employer's Feedback
Session 2015-2016

Sr.No.	QUESTION	Excellent	Very good	Good	Average
1	Ability to contribute the goal of organization	00.00%	50.00%	50.00%	00.00%
2	Technical knowledge / skill	00.00%	00.00%	100.00%	00.00%
3	Innovativeness / creativity	00.00%	00.00%	100.00%	00.00%
4	Relationship with seniors and colleagues	00.00%	37.5%	63.5%	00.00%
5	Involvement in social activities.	00.00%	50.00%	50.00%	00.00%
6	Ability to take extra responsibility	00.00%	50.00%	50.00%	00.00%
7	overall impression about their performance	00.00%	12.5%	87.5%	00.00%

Action Taken Report:

The governing body discussed the analysis on feedback in its meeting and following action is taken.

- The administrative unit would cooperate with teaching staff.
- Teaching and non teaching staff should improve their Technical Skill.
- More books purchasing would be done in library.
- The body seems satisfied with overall impression of employees' performance.

Bhagwan Baba Arts& Commerce College, Lonar

Feedback Analysis from Students

Session 2016-2017

The college takes feedback from its stakeholders regularly for improving its performance. The institute collect and analysis the feedback and make suggestion to the appropriate bodies. The following is an analysis of feedback taken in the session 2016-17.

Sr.No.	QUESTIONS	Adequate	Inadequate	Challenging	Dull
1	The syllabus of each course was.	98.57%	1.42%	00.00%	00.00%
2	Was the course easy or different to understand?	91.42%	5.71%	2.85%	00.00%
3	What is your opinion about the library material and facilities for the course?	92.85%	4.28%	2.85%	00.00%
4	How well did the teacher prepare for the classes?	75.71%	21.42%	2.85%	00.00%
		Always effective	Sometimes effective	Just satisfactorily	Generally effective
5	How well the teacher able to communicate?	92.85%	4.28%	2.85%	00.00%
		Mostly Yes	Sometimes	Not at all	Always
6	How far the teacher encourages student participation in class?	87.14%	10.00%	1.42%	00.00%
		Encouraged to raise questions	Get involved in discussion in class	Encourage discussion outside class.	Did not encourage
7	If yes, which of the following methods were used?	75.71%	21.42%	2.85%	00.00%
		Very helpful	Sometimes helpful	Not at all helpful	Did not advise
8	How helpful was the teacher in advising?	78.57%	14.28%	7.14%	00.00%
9	The teacher's approach can be best described as.	91.42%	5.71%	2.85%	00.00%
10	How often did the teacher provide feedback on your performance?	92.85%	4.28%	2.85%	00.00%
		Always fair	Sometimes unfair	Usually unfair	Sometimes fair
11	Internal assessment was	69.00%	25.71%	00.00%	5.29%
		Yes, fully	Yes, partly	Not discussed at all	Sometimes Discussed
12	Were your assignments	97.14%	2.85%	00.00%	0.00%

	discussed with you?				
		Regularly	With helpful comment	Often/ late	Without any comment.
13	How often did the teacher provide feedback on your performance?	98.57%	1.42%	00.00%	00.00%

Sr.No.	QUESTIONS	85-100%	70-85%	55-70%	Less than 55%
14	How much of the syllabus was covered in the class?	98.57%	1.42%	00.00%	00.00%

Bhagwan Baba Arts & Commerce College, Lonar

Feedback Analysis of employers

Session 2016-2017

Sr.No.	QUESTION	Excellent	Very good	Good	Average
1	Ability to contribute the goal of organization	00.00%	87.5%	12.5%	00.00%
2	Technical knowledge / skill	00.00%	00.00%	100.00%	00.00%
3	Innovativeness / creativity	00.00%	00.00%	100.00%	00.00%
4	Relationship with seniors and colleagues	00.00%	50.00%	50.00%	00.00%
5	Involvement in social activities.	00.00%	75.00%	25.00%	00.00%
6	Ability to take extra responsibility	00.00%	75.00%	25.00%	00.00%
7	overall impression about their performance	00.00%	00.00%	100.00%	00.00%

Action Taken Report:

- The governing body took decision to send teachers for various levels conferences, seminars and workshops for academic development.
- It recommended more cooperation between students, teachers and other staff.
- The Body advised for more Innovativeness creativity in teaching learning.

Bhagwan Baba Arts& Commerce College, Lonar

Feedback Analysis from Students

Session 2017-2018

The feedback is very important in development and improvement of the institution. Keeping in the view and its importance the feedback committee took sample of feedback form and took feedback from various Stakeholders, like students and employers. The following extract shows feedback analysis of the session.

Sr.No.	QUESTIONS	Adequate	Inadequate	Challenging	Dull
1	The syllabus of each course was	88.57%	7.14%	4.28%	00.00%
2	Was the course easy or different to understand?	95.71%	2.82%	1.42%	00.00%
3	What is your opinion about the library material and facilities for the course?	88.57%	7.14%	4.28%	00.00%
4	How well did the teacher prepare for the classes?	91.42%	5.71%	2.85%	00.00%
		Always effective	Sometimes effective	Just satisfactorily	Generally effective
5	How well the teacher able to communicate?	92.85	4.28	2.85	00.00%
		Mostly Yes	Sometimes	Not at all	Always
6	How far the teacher encourages student participation in class?	87.14%	10.00%	1.42%	00.00%
		Encouraged to raise questions	Get involved in discussion in class	Encourage discussion outside class.	Did not encourage
7	If yes, which of the following methods were used?	75.71%	21.42%	2.85%	00.00%
		Very helpful	Sometimes helpful	Not at all helpful	Did not advise
8	How helpful was the teacher in advising?	78.57%	14.28%	7.14%	00.00%
9	The teacher's approach can be	91.42%	5.71%	2.85%	00.00%

	best described as.				
10	How often did the teacher provide feedback on your performance?	92.85%	4.28%	2.85%	00.00%
		Always fair	Sometimes unfair	Usually unfair	Sometimes fair
11	Internal assessment was	69.00%	25.71%	00.00%	5.29%
		Yes, fully	Yes, partly	Not discussed at all	Sometimes Discussed
12	Were your assignments discussed with you?	97.14%	2.85%	00.00%	00.00%
		Regularly	With helpful comment	Often/ late	Without any comment.
13	How often did the teacher provide feedback on your performance?	98.57%	1.42%	00.00%	00.00%

Sr.No.	QUESTIONS	85-100%	70-85%	55-70%	Less than 55%
14	How much of the syllabus was covered in the class?	92.85%	4.28%	2.85%	00.00%

Bhagwan Baba Arts & Commerce College, Lonar

Feedback Analysis of employers

Session- 2017-2018

Sr.No.	QUESTION	Excellent	Very good	Good	Average
1	Ability to contribute the goal of organization	00.00%	90.00%	10.00%	00.00%
2	Technical knowledge / skill	00.00%	10.00%	90.00%	00.00%
3	Innovativeness / creativity	00.00%	10.00%	90.00%	00.00%
4	Relationship with seniors and colleagues	00.00%	80.00%	20.00%	00.00%
5	Involvement in social activities.	10.00%	80.00%	10.00%	00.00%
6	Ability to take extra responsibility	00.00%	100.00%	00.00%	00.00%
7	overall impression about their performance	00.00%	40.00%	60.00%	00.00%

Action Taken Report:

- The governing Body decided that the college will start new certificate courses for skill development of students.
- All teaching work should be done according to academic planning.
- The faculty should motivate students for more use of library.

Bhagwan Baba Arts& Commerce College, Lonar

Feedback Analysis from Students

Session 2018-2019

Feedback Analysis and Action Taken Report

IQAC makes it a tradition to collect feedback from stakeholders- students, teachers, parents, alumni and employers. This is done by a feedback committee. They collect and analysis the feedback and make suggestion to the appropriate bodies.

Objectives:

The objectives of the exercise are to correctly gauge the impact of all the efforts taken by the institution at all levels on the various stakeholders. The institution wants the benefits to reach all the stakeholders. This feedback is collected and trend generated through statistical analysis. Based on the opinion of the stakeholder, further action is taken by the IQAC.

- Feedback on curriculum is collected from students by circulating the Feedback forms. It is collected and brought to IQAC for under analysis.
- Feedback is collected from parents when they come for Open House or meetings. Furthers action is similar to the student feedback.
- Alumni Feedback is collected during alumni meetings or sent online. Feedback is collected from teachers by circulating the feedback forms. Subsequent action is similar to the other forms.
- Employer Feedback is collected in person.

Sr.No.	QUESTIONS	Adequate	Inadequate	Challenging	Dull
1	The syllabus of each course was	89.00%	1.00%	10.00%	00.00%
2	Was the course easy or different to understand?	98.00%	3.00%	10.00%	3.00%
3	What is your opinion about the library material and facilities for the course?	65.00%	34.00%	00.00%	2.00%
4	How well did the teacher prepare for the classes?	97.00%	7.00%	1.00%	00.00%
		Always effective	Sometimes effective	Just satisfactorily	Generally effective
5	How well the teacher able to communicate?	61.00%	38.00%	3.00%	00.00%
		Mostly Yes	Sometimes	Not at all	Always
6	How far the teacher encourages student	54.00%	31.00%	15.00%	00.00%

	participation in class?				
		Encouraged to raise questions	Get involved in discussion in class	Encourage discussion outside class.	Did not encourage
7	If yes, which of the following methods were used?	23.00%	72.00%	5.00%	00.00%
		Very helpful	Sometimes helpful	Not at all helpful	Did not advise
8	How helpful was the teacher in advising?	38.00%	59.00%	3.00%	00.00%
9	The teacher's approach can be best described as.	90.00%	17.00%	1.00%	00.00%
10	How often did the teacher provide feedback on your performance?	96.00%	3.00%	1.00%	00.00%
		Always fair	Sometimes unfair	Usually unfair	Sometimes fair
11	Internal assessment was	75.00%	18.00%	7.00%	00.00%
		Yes, fully	Yes, partly	Not discussed at all	Sometimes Discussed
12	Were your assignments discussed with you?	71.00%	25.00%	00.00%	4.00%
		Regularly	With helpful comment	Often/ late	Without any comment.
13	How often did the teacher provide feedback on your performance?	71.00%	28.00%	1.00%	00.00%

Sr.No.	QUESTIONS	85-100%	70-85%	55-70%	Less than 55%
14	How much of the syllabus was covered in the class?	95.00%	3.00%	2.00%	00.00%

Bhagwan Baba Arts& Commerce College, Lonar

Feedback Analysis from Students on Syllabus

Session 2018-2019

Sr.No.	QUESTIONS	Adequate	Inadequate	Challenging	Dull
1	The syllabus of each course was	89%	1%	10%	00%
2	Background for benefiting from the course was	82%	10%	6%	2%
3	Was the course easy or different to understand?	80%	7%	10%	3%

Sr.No.	QUESTIONS	85-100%	70-85%	55-70%	Less than 55%
4	How much of the syllabus was covered in the class?	95%	3%	2%	00%

Bhagwan Baba Arts & Commerce College, Lonar

Feedback Analysis of Teachers

Session -2018-19

Sr.No	QUESTION	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
1	The course objective are clear and reflected in the syllabus.	00%	00%	00%	90%	10%
2	The course is well organized(e.g. teaching hours. Content flow etc.)	00%	00%	00%	50%	50%
3	Emphasis on fundamentals, coverage of modern/advanced topics, good balance between theory and application.	00%	00%	20%	60%	20%
4	Course well-structured to achieve the learning outcomes .	00%	00%	20%	50%	30%
5	The books/reference materials prescribed are relevant, updated and appropriate.	00%	00%	10%	60%	30%
6	The course/syllabus has enabled to update knowledge and perspective in the subject area.	00%	00%	00%	60%	40%
7	Freedom to adopt new techniques/strategies of teaching.	00%	00%	10%	60%	30%
8	Assessments and instructional activities align to the learning and teaching objectives.	00%	00%	00%	60%	40%

Bhagwan Baba Arts & Commerce College, Lonar

Feedback Analysis of Employers

Session 2018-2019

Sr.No.	QUESTION	Excellent	Very good	Good	Average
1	Ability to contribute the goal of organization	28.57%	64.28%	7.14%	00%
2	Technical knowledge / skill	00%	42.85%	35.71%	21.42%
3	Innovativeness / creativity	28.57%	35.71%	28.57%	7.14%
4	Relationship with seniors and colleagues	21.42%	57.14%	21.42%	00%
5	Involvement in social activities.	50.00%	42.85%	7.14%	00%
6	Ability to take extra responsibility	21.42%	57.14%	7.14%	7.14%
7	overall impression about their performance	00%	92.85%	7.14%	00%

Bhagwan Baba Arts & Commerce College, Lonar

Feedback Analysis of Alumni

Session 2018-2019

Sr. No.	QUESTION	Excellent	Good	Fair	Poor
1	How do you rate the courses that you have learnt in the college?	35.1%	64.9%	00%	00%
2	Educational Resources are ?	26.3%	68.4%	5.3%	00%
3	How will you rate the quality of education imparted in the college?	36.8%	57.9%	5.3%	00%
4	Approach of authorities regarding any queries?	19.4%	75%	5.6%	00%
5	Library facility is?	26.3%	65.8%	4.2%	3%
6	How would you rate the academic student teacher relationship as a whole?	42.2%	56.8%	00%	00%
7	Overall rating of the College	42.2%	56.8%	00%	00%

Sr. No	QUESTION	Yes	No	In some extent	Not at all
8	Do you feel that the college has played a key role in shaping your life?	77.1%	5.7%	8.6%	8.6%

Sr. No.	QUESTION	Yes	No
9	Will you recommend to new students for taking admission in the college?	94.6%	5.4%
10	Do you feel proud to be associated with the college as Alumni?	97.1%	2.9%

Bhagwan Baba Arts & Commerce College, Lonar

Feedback Analysis of Parents

Session 2018-2019

Sr. No.	QUESTIONS	Excellent	Very Good	Good	Satisfactory	Unsatisfactory
1	Teaching	69.23%	15.38%	13.46%	00%	00%
2	Discipline	40.38%	30.77%	19.23%	7.69%	00%
3	Communication	44.23%%	40.38%	15.38%	1.92%	00%
4	Curriculum	50%	21.15%	19.23	11.54%	00%
5	Other Educational Activity	40.38%	25.00%	17.30%	13.46%	00%

In the session 2018-19 Feedback was collected from hundred students, all teachers, 52 parents, alumni and from the principal as an employer. There were 15 questions in overall feedback of students. Among then four questions were on syllabus. 89% students say that the syllabus is adequate. 1% rates that it is inadequate. 10% found that it is challenging. 82% say that background for benefiting from the course was adequate. 10% say it is in inadequate. 6% found that it is challenging. 2% say it is dull. 80% students opined the course easy or difficult to understand. 7% say it is inadequate. 95% students were satisfied with covering with syllabus in class.

Teachers were satisfied with the prescribed syllabus by the university. They agree with objectives, topics, structure material etc. The principal as an employer states that numbers of employees have ability to contribute the goal of organization, technical knowledge, innovativeness and their overall impression is very good. Feedback of alumni having 10 questions rates that the courses, educational resources, quality of education the college and role of institution in their life is excellent. Some were dissatisfied with library facility. Feedback of 52 parents were taken and found that teaching, discipline communications, curriculum and other educational activities are very good. Some parents gave suggestions about improving infrastructure and facilities.

Action Taken Report

From above analysis of feedback taken by IQAC, the governing Body of the institution discussed it its meeting and following action is taken. The feedback from various stakeholders has been taken and from its analysis, certain measures are taken by the institution improve quality. There were number of positive opinions about the college. Some Stakeholders were dissatisfied with facilities. But the administration assures that:

- It will be try to provide better library facilities
- Meetings are held at the department level, college council and Governing body to discuss the suggestions given in the feedback.
- The student feedback on teachers was analyzed and sent to the respective HOD'S.
- Administration assures that it will provide better facilities in the future.